Enterprise AI use cases: HR

Suggested designs to explore, not claims of deployed Cloudflare solutions. Type describes the primary approach; a solution may combine several forms.

Use case	Type	Function	What it does
Policy questions	Assistant	HR operations	Answers with approved sources
Manager conversation prep	Assistant	HR / managers	Drafts prompts and talking points
Interview scheduling	Automation	Talent acquisition	Coordinates availability
Offer letter assembly	Automation	Talent acquisition	Uses approved templates and fields
New-hire readiness	Application	HR / IT / sales	Shows readiness and blockers
Headcount planning	Application	HR / finance	Compares staffing scenarios
Onboarding blockers	Agent	HR / IT	Investigates gaps and follows up
HR case triage	Agent	HR service delivery	Interprets and routes requests

Assistant: supports human work. **Automation:** follows specified rules. **Application:** provides an interface. **Agent:** investigates or chooses actions within permitted boundaries.

People approve talent judgments, commercial commitments, and material record changes. Define access, review, and ownership for each design.

Enterprise AI use cases: Revenue + operations

Suggested designs to explore, not claims of deployed Cloudflare solutions. Type describes the primary approach; a solution may combine several forms.

Use case	Type	Function	What it does
Customer meeting brief	Assistant	BD / sales	Summarizes account context
Proposal drafting	Assistant	BD / sales	Drafts from approved material
Renewal reminders	Automation	Customer success	Triggers reminders by renewal date
Invoice matching	Automation	Finance	Flags mismatches using rules
Proposal evidence	Application	BD / sales	Tracks supporting evidence and gaps
Delivery readiness	Application	Operations	Shows handoff requirements
Proposal gaps	Agent	BD / sales	Finds and requests missing inputs
Client handoff	Agent	Sales / delivery	Investigates handoff blockers

Assistant: supports human work. **Automation:** follows specified rules. **Application:** provides an interface. **Agent:** investigates or chooses actions within permitted boundaries.

People approve talent judgments, commercial commitments, and material record changes. Define access, review, and ownership for each design.

Enterprise AI use cases: Personal + shared work

Suggested designs to explore, not claims of deployed Cloudflare solutions. Type describes the primary approach; a solution may combine several forms.

Use case	Type	Function	What it does
Executive chief of staff	Assistant	Personal	Prepares briefs and priorities
Meeting preparation	Assistant	Personal	Builds agendas from context
Commitment reminders	Automation	Personal	Reminds owners of agreed dates
Data reconciliation	Automation	Finance / HR / ops	Compares records and flags gaps
Workflow exceptions	Application	Operations / IT	Helps people resolve exceptions
AI solution inventory	Application	IT / governance	Tracks owners, access and reviews
Discrepancy investigation	Agent	Finance / HR / ops	Investigates record differences
Executive follow-through	Agent	Personal	Gathers updates and follow-up

Assistant: supports human work. **Automation:** follows specified rules. **Application:** provides an interface. **Agent:** investigates or chooses actions within permitted boundaries.

People approve talent judgments, commercial commitments, and material record changes. Define access, review, and ownership for each design.